

## Additional information regarding the new cafeteria system

- If you place \$100 in your child's lunch account, that is good for about 40 regular meals. If a student purchases every day, that is roughly 2 months. This of course will be less if your child purchases bottled water or some of the sensible sides. My suggestion is to place an amount every month or every couple of months. Once you have a little history you will know generally how long that money will last.
- If a child has no money in the account and wants lunch, we will serve the student. A letter will go out to remind the parent that the account is in a negative balance. We will serve up to three school lunches in a negative balance. After that the child will be entitled to an alternate meal, which will also be debited to the lunch account. Our mission is to serve the nutritional needs of our students and we take that job very seriously. No child will go hungry.
- Once the system is implemented, the student pictures will pop up during the transaction so that the cashier can see that it is indeed the correct person.
- Each time a student buys a lunch it is recorded. If the same child try's to purchase another meal at the same lunch, it will alert the cashier. The cashier can then ask the student "Is it Ok with your parents that you are getting two lunches". If we see a child who wants to buy several lunches in a day, we will not allow it. We will contact you regarding your child's request.
- This new system will not add ONE penny to Chartwells Dining service. It will improve our ability to collect data, generate information required by the state for reimbursement, make it easier for those students who are eligible for free and reduced lunch.
- Once students get used to the pin pads and parents begin to deposit money into the lunch accounts, this system should make lunch go faster giving the student more time to relax and enjoy eating lunch.
- If your child forgets his/her pin number we can look up the pin number by name. The picture of the student will also come up to increase the security.
- The student's ID number will stay with them through graduation from Millis Public Schools.
- Balances in a student's lunch account will carry over from one year to the next.
- If you are concerned about a food allergy that your son/daughter has, please notify the school nurses with the allergy information.
- If you would like your child's account to be used exclusively for complete lunch meals only (no a la carte snacks, sides, or water) please contact the Food Service Office at [enorris@millisps.org](mailto:enorris@millisps.org)

Finally, the entire food service staff is working diligently to learn the new system so that we can make it as easy as possible for students and parents.